

Town of Oliver Organic Waste Collection Program

Frequently Asked Questions – Edition 3
January 2025
Single Family Homes



The Town of Oliver is implementing an organic waste collection program in April 2025. This Frequently Asked Questions (Edition 3) document provides additional information about the program to households that receive solid waste collection services from the Town. Please take a moment to review this important document. This is for single family homes. If you live in a strata / multi family dwelling, please speak with your property manager or strata council.

A: FAQ – Editions 1 and 2

FAQ 1 provided information on why the Town is implementing the program (this has been in the works since 2019), what organic waste is (e.g., food waste/kitchen scraps), opting out, costs associated with the program. FAQ 2 provided information on changes taking place, results of engagement, and how to get a green-lid cart. You can refer to the first and second editions of the FAQ at www.oliver.ca/organics or request a paper copy at Town Hall or the Finance Office.

B: Organics Collection

Monday Waste Collection customers (North of Fairview Rd and North of Park Drive)

Monday, March 31, 2025, start to put your organic waste into your kitchen catcher.
Monday, April 7, 2025, **before 7:00 am**, empty the contents of your kitchen catcher into your green lid cart and put it on your curbside for collection.

Friday Waste Collection customers (South of Fairview Rd and South of Park Drive)

Friday, April 4, 2025, start to put your organic waste into your kitchen catcher.
Friday, April 11, 2025, **before 7:00 am**, empty the contents of your kitchen catcher into your green lid cart and put it on your curbside for collection.

C: How do I get my kitchen bin/catcher?

The Town will be providing a small kitchen bin/catcher free of charge. This kitchen bin/catcher is small enough that it can go on your counter or under your sink. If you do not want it, you can purchase or make your own.

Kitchen Bin/Catcher Pickup

Where: Town of Oliver - Finance Department
When: Starting Feb 17, 2025 Monday – Friday 9am to 4pm
After Hours Pickups:
Tuesday, February 25, 2025 from 4pm to 6pm
Tuesday, March 4, 2025 from 4pm to 6pm
Tuesday, March 11, 2025 from 4pm to 6pm



D: I am worried about smells and pests.

As 3.7 million British Columbians already participate in similar programs, Town staff have been speaking with other municipalities in BC about recommendations about these concerns. To decrease the risk of smells and pests, other municipalities recommend keeping organic waste in the freezer until the day of cart collection, when possible. If you are concerned about the risk of animals and your cart, other municipalities have found the most effective approach to be keeping carts in garages, behind gates, or inside sheds.

E: Who can I speak with to get additional information, share my ideas or concerns?

Town staff are available to answer your questions about the new organic waste collection program. You may contact the Town's waste collection team by:

- Calling: 250-485-6253
- Emailing: waste@oliver.ca
- Stopping by the Town of Oliver's Finance Department - located across the alley from the Municipal Town Hall from Monday-Friday from 9am to 4pm (closed all statutory holidays)

